

Author: Kristenson, Joel Last Updated: 2017-03-31

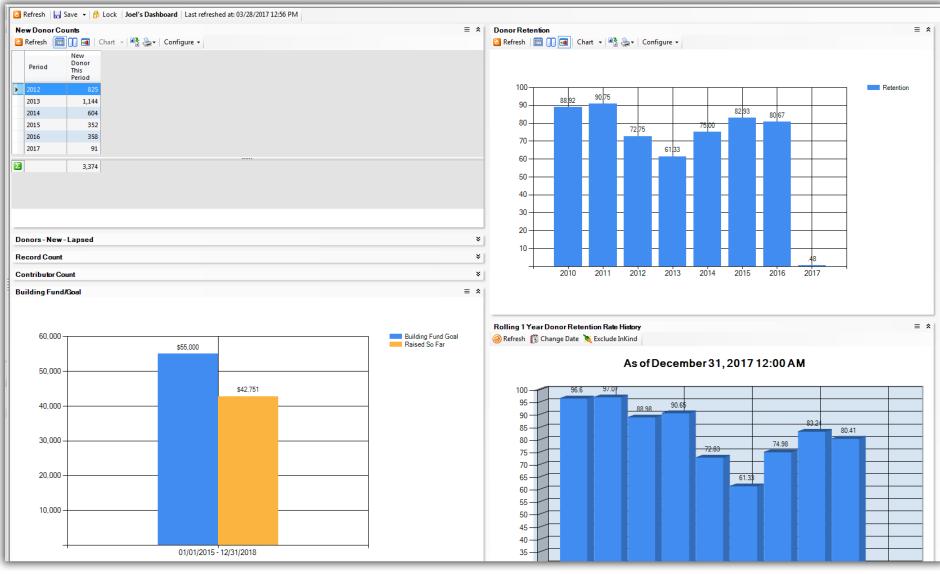
Overview

This article walks through the steps on how to add your **custom reports** as well as **pre-build metrics** to your **dashboard**, and how to save your dashboard for future use. The intent of the dashboard is to push important metrics to you in real-time as well as make it easier to view these stats visually as **configurable graphs**.

Below are 3 screenshots of an *example* dashboard:

Img 1 of 3





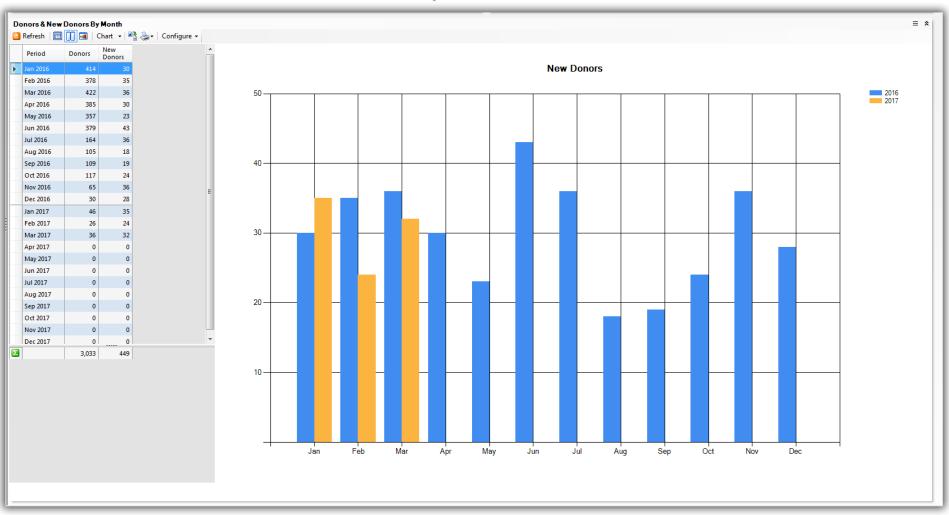
Example 1 - Saved Dashboard

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Img 2 of 3

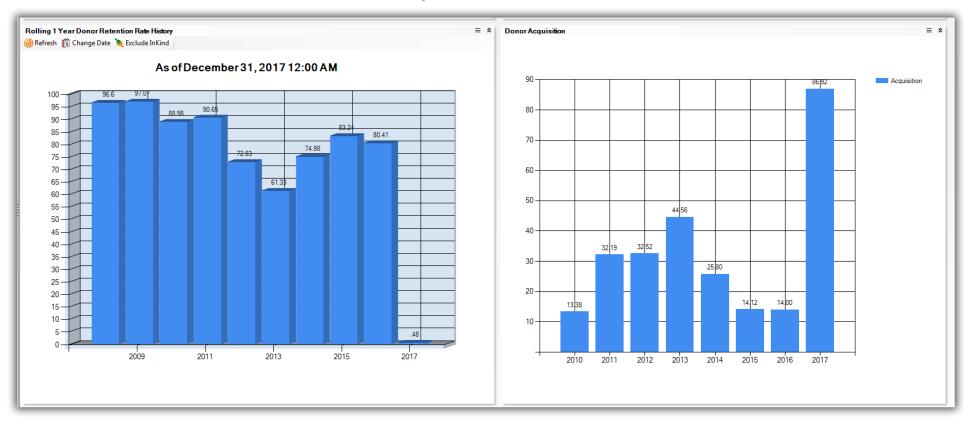




Example 2 - Saved Dashboard



Img 3 of 3



Example 3 - Saved Dashboard

Tip: If there are other dashboard widgets and reports that you would like for your **Trail Blazer** that we don't currently have, you can add those **upgrade requests** through the **Comment Box** on the **Start Page** when you **first log into** your database. *These requests will go directly to our development team, if they get developed, you'll have access to them for free in a future release:*

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Allen

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Outline

#1 Create a New Dashboard and Add a Saved List (Query) & View (Format) onto your Dashboard#2 Add Trail Blazer's Predefined Metrics with Drag-and-Drop (Ex: Donor Retention & Organization Stats)#3 Related Resources

#1 – Create a New Dashboard and Add a Saved List (Query) & View (Format) onto your Dashboard (Ex: New Donors this Year)

Perquisites:

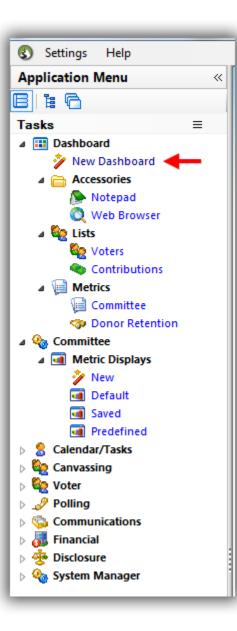
- Learn about building and saving search queries by reading this article and watching this video
- Learn about building and saving formats by reading this article and watching this video



For this part you'll **need** to first **build** and **save** a **search query** and a **format** (view) to go along with it, in either the **Contacts** (Donors/Voters) list and/or the **Contributions** list. In my example I saved a <u>query</u> for 'new donors - 2017' and a <u>format</u> that shows their name, phone, location, and contribution total.

Click on the **New Dashboard** branch under the **Application Menu**.







Create a **name** and click **[OK]**. In my example I called mine Joel's Dashboard.

Create Ne	w Dashboard	
	Template: Name:	<empty dashboard=""> Joel's Dashboard</empty>
		2 OK OCancel

A **blank** dashboard **canvass** will open like the one below.



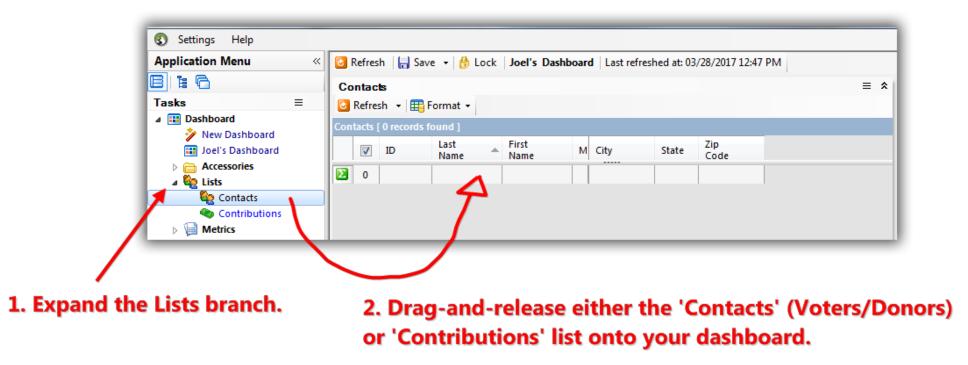
12

When creating your new dashboard you'll start with a blank canvass.

🖸 Refresh 🔚 Save 👻 😚 Lock Joel's Dashboard Last refreshed at: 03/28/2017 12:47 PM	

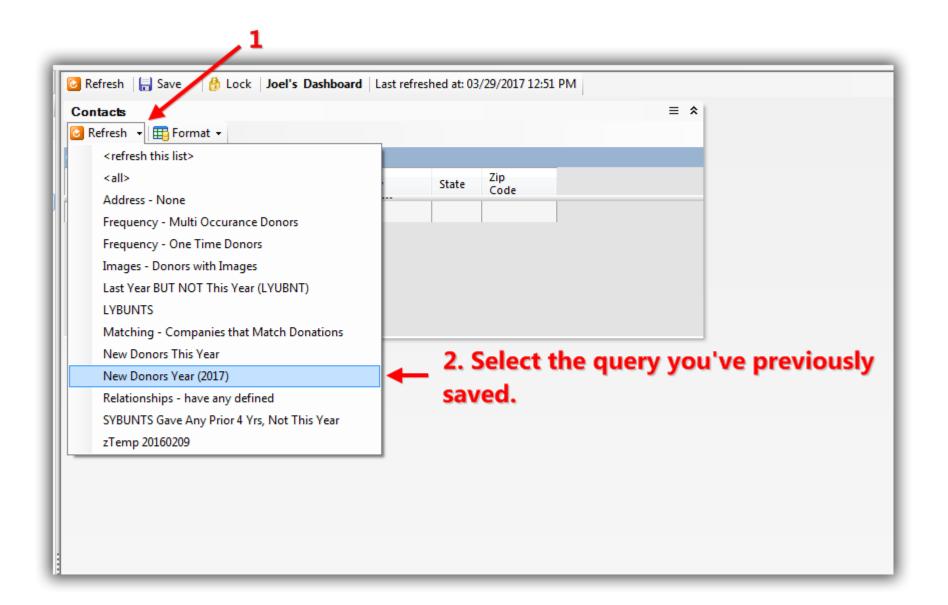


Expand the Lists branch under Dashboard and then click-and-drag either the Contacts (Donors/Voters) or Contributions list onto your dashboard and release it. In my example I dragged the Contacts list (which is where I previously build and saved my query and format).



Click the drop-down next to [Refresh] and select the query you've previously saved. In my example it was called New Donors Year (2017).







The query (list) you select will populate. Click the **[Format] drop-down** and select the format (view) you previously saved. In my example it was called 'Dashboard #1 – Contact Info and Total Donations'.



How to Build and Save **Custom Dashboards** – Adding Graphs, Lists, and Pre -Defined Metrics (Widgets) – (*Powerful Real-Time Reporting*) (*LONG VERSION*)

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	V	24651	Del Priore	John		Platteville	IM	53818	
	V	24619	Derbyshire	Charis		Los Olivos	CA	93441	
	V	24648	Dop	Tim		Delaware	он	43015	
	V	24665	Doyle	Kerry		Dearborn	MI	48124	
	V	24685	Drews	Diana		Medford	OR	97501	
	V	24613	Engh-Grady	Linda		Whitefish	MT	59937	
	V	2059	Erickson	Anna Mae		Fergus Falls	MN	56537	
	V	24636	Flyer	Karen		Albertson	NY	11507	.

2. Select the format you previously saved.



Adjust the height and width of the new metric you created, and then click [Save].



Save the dashboard as you make changes.

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V	Last Name	First Name	Street	Street 2	City	State	Zip Code	Home Phone	Email	Contribution Total
✓	Agre	Lisa	501 Augusta Ave SE		Willmar	MN	56201	(320) 220-9111		50.00
v	Amuso	Colleen	17 Chestnut Hill Ave E		Philadelphia	PA	19118		camuso@omcparish.com	56.12
1	Arcand	Roberta	PO Box 269		Luray	VA	22835		arcand1173@gmail.com	78.12
v	Barnes	Andrea	123 Main St		Salt Lake City	UT	123456		and rea@and reabarnes global.com	135.00
v	Beek	Lauren	123 Main St		Minneapolis	MN	55427		lauren.suz.fischer@gmail.com	45.12
1	Betley	Greg	65 Boston Post Rd W	Suite 220	Mariborough	MA	01752		geebetley@gmail.com	145.32
1	Blachly	James	140 W69th St 61c		New York	NY	10023		experiential or chestra@gmail.com	145.12
1	Bonn	Greg	6340 Variel Ave		Woodland Hills	CA	91367		gbonn@cdikids.org	525.00
1	Braisher	Mark	3701 I-35 Service Rd S		Moore	ОК	73160		mbraisher@ru.edu	88.10
1	Brandstetter	Mary	2160 Old Selma Rd		Springfield	он	45505		mbrandstetter@tacind.com	145.12
1	Bruns	Wade	PO Box 282		Northwood	ND	58267		wbruns@integrity.com	68.12
1	Chau	Jeannie	550 Italy Dr		Mccarran	NV	89434		jchau@fbnn.org	455.12
1	Cige	Mara							mara.cige@conservewildlifenj.org	100.00
1	Dehnert	Susie	206 5th St Northwest	Suite 101	Bemidji	ND	56601		info@shinethelightinc.org	145.00
v	Del Priore	John	135 Hickory St S		Platteville	WI	53818		frjohn@pioneercatholic.org	88.12
v	Derbyshire	Charis	PO Box 8		Los Olivos	CA	93441		caderbyshire@midland-school.org	65.12
1	Dop	Tim	4920 Highway 37		Delaware	он	43015		timdop@yahoo.com	89.12
v	Doyle	Kerry	21400 Oakwood		Dearborn	MI	48124		Kdoyle@thedrivingspirit.org	65.12
1	Drews	Diana	PO Box 668		Medford	OR	97501		ddrews@roguevalleyhabitat.org	88.00
1	Engh-Grady	Linda	214 2nd St W		Whitefish	MT	59937		linda@whitefishcommunityfoundation.org	1,000.00
1	Erickson	Anna Mae	802 Mill St S	Apt 331	Fergus Falls	MN	56537	(218) 736-8828	Anna Mae@Erickson.com	1,000.00
1	Flyer	Karen	7 Edgemere Dr		Albertson	NY	11507		karen@childrenshopeindia.org	358.75
1	Garecki	Kevan	PO Box 73		Abbotsford	BC	V2S 6Z4		kg@portal.ca	45.12
v	Gibbons	Toni	1100 Bagley Ave		Rochester Hills	MI	48309		tgibbons@lhsa.com	145.12
V	Grady	Sherry	123 Main St		Minneapolis	MN	55427		grady76ts@comcast.net	78.12
v	Hanlin	Tracey	2160 Old Selma Rd		Springfield	он	45505		thanlin@tacind.com	783.12
v	Haskins	Rick	600 Bell Ave N		Carnegie	PA	15106		rhaskins15202@gmail.com	45.12
V	Hewitt	Jen	1525 Frye Rd W		Chandler	AR	85224		Hewitt.jennifer@cusd80.com	117.12
v	Hiranandani	Karishma	123 Main		Boston	MA	123456		karishma@bhakticenter.org	121.12
	Homer	Doug	601 Pemberton Browns Mill		Pemberton	NJ	08068		doug@nextgenusa.org	78.12
V	Hunter	Brent	1830 Romneya Dr W		Anaheim	CA	92801		bhunter@nocccd.edu	145.12
V	Jeffries	Wendy	PO Box 751		Brooklandville	MD	21022		tastewisekids@gmail.com	155.00
V	Johansson	Lori	122 State St W		Trenton	NJ	08608		lori.johansson@gmail.com	125.00
v	Johnson	Ann	PO Box 682141		Park City	UT	84060		ann@peacehouse.org	220.77

1. Adjust the height and width as needed.



Click **[OK]** once your changes are saved. The next time you log in these changes will be retained when clicking on your new dashboard under the *Application Menu*.



You can **rename** or **remove** items off the dashboard by **right-clicking** on the **banner** to bring up a context menu. *In my example below I renamed my first widget from Contacts to 'New Donors (2017)'*.



1. Right-click on the banner to bring up a context menu.

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_		sn ▼ ∰ Form [91 records four		Close	-						
	V	Last Name	First Name	Street	Street 2	City	State	Zip Code	Home Phone	Email	Contr Total
	V	Agre	Lisa	501 Augusta Ave SE		Willmar	MN	56201	(320) 220-9111		
	1	Amuso	Colleen	17 Chestnut Hill Ave E		Philadelphia	PA	19118		camuso@omcparish.com	
	1	Arcand	Roberta	PO Box 269		Luray	VA	22835		arcand1173@gmail.com	
	1	Barnes	Andrea	123 Main St		Salt Lake City	UT	123456		and rea@and reabarnes global.com	
	1	Beek	Lauren	123 Main St		Minneapolis	MN	55427		lauren.suz.fischer@gmail.com	
	1	Betley	Greg	65 Boston Post Rd W	Suite 220	Marlborough	MA	01752		geebetley@gmail.com	
	1	Blachly	James	140 W69th St 61 c		New York	NY	10023		experiential or chestra@gmail.com	
	1	Bonn	Greg	6340 Variel Ave		Woodland H	CA	91367		gbonn@cdikids.org	
	1	Braisher	Mark	3701 I-35 Service Rd S		Moore	ОК	73160		mbraisher@ru.edu	
	v	Brandstetter	Mary	2160 Old Selma Rd		Springfield	он	45505		mbrandstetter@tacind.com	



ſ	
ŀ	New Title: New Donors (2017) 1
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Ļ	2 OK OCancel

Repeat these steps for all **Contact** (Voter/Donor) and **Contribution** lists you want to display on your dashboard. *In my example I added three different ones as shown below, and renamed each of the metrics (widgets).*



Example start to a dashboard with 3 widgets using the Contacts (Voters/Donors) lists and the Contributions list.

Save as you go. You can resize and rename each metric (widget) as needed.

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Amuso	Colleen	17 Chestnut Hill Ave E	Philadelphia	PA	19118		camuso@om	ncparish.com	56.12			V	1/19/2011	Devito	Cynthia	240.00	Stillwater	MN	55082	
Arcand	Roberta	PO Box 269	Luray	VA	22835		arcand1173@	@gmail.com	78.12				1/22/2011	Wagner	Сох	240.00	Nashville	TN	37208	
Barnes	Andrea	123 Main St	Salt Lake City	UT	123456		andrea@and	dreabarnesglobal.com	135.00			V	1/30/2011	McHenry	Walt	160.00	Crystal	ст	06500	
Beek Beek	Lauren	123 Main St	Minneapolis	MN	55427		lauren.suz.fi	scher@gmail.com	45.12				1/31/2011	Atchley	Julie	240.00	Artesia	CA	90701	
Betley	Greg	65 Boston Post Rd W	Marlborough	MA	01752		geebetley@g		145.32				2/4/2011		Mary		Fort Atkins	WI	53538	
Blachly	James	140 W69th St 61 c	New York	NY	10023			orchestra@gmail.com	145.12				2/9/2011		John		Roseville	MN	55113	
✓ Bonn	Greg	6340 Variel Ave	Woodland H	CA	91367		gbonn@cdil		525.00				2/21/2011		Којо		Brooklyn P		55443	
Braisher	Mark	3701 I-35 Service Rd S	Moore	ОК	73160		mbraisher@i		88.10				2/22/2011		Amber		New Port R		34655	4
Brandstetter	Mary	2160 Old Selma Rd	Springfield	OH	45505			er@tacind.com	145.12				2/25/2011		Diane		Austin	TX	78756	
Bruns Chau	Wade	PO Box 282	Northwood	ND	58267		wbruns@int		68.12	-		 ✓ ✓ 	3/2/2011		Joseph		Oak Lawn	IL CT	60453-6307	4
	Jeannie	550 Italy Dr	Mccarran	NV	89434	1	jchau@fbnn	l.org	455.12			949	3/2/2011	McHenry	Kathleen	420,058.79	Crystal	СТ	06500	÷
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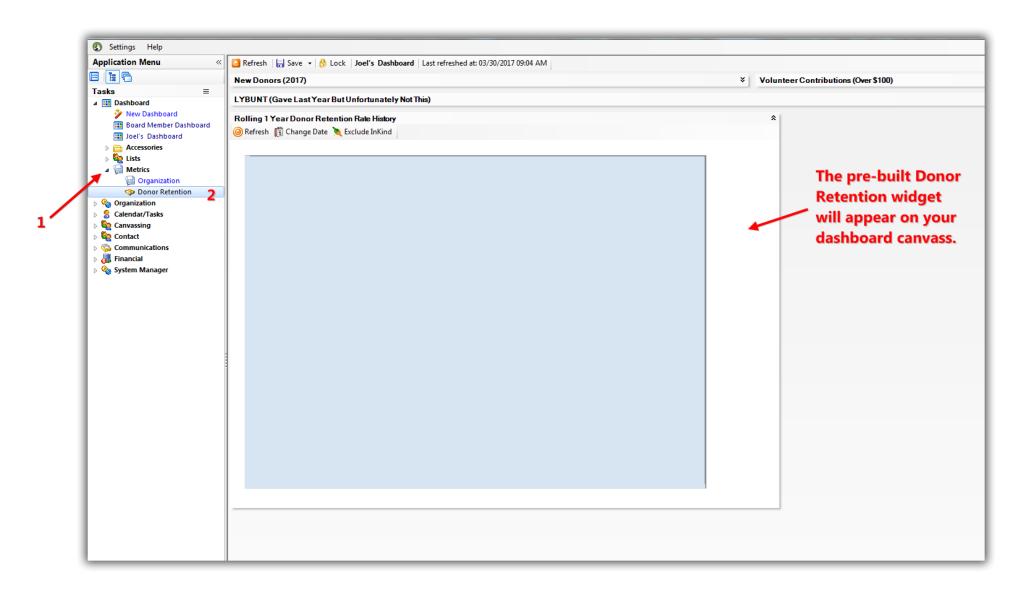


The next section will show you how to use some of the **pre-defined** dashboard widgets i.e. **Donor Retention** and **Organization Metrics**, as well as how to **modify** each of these options with a variety of **pre-build metrics** that come with your **Trail Blazer** database.

#2 – Add Trail Blazer's Predefined Metrics with Drag-and-Drop (Ex: Donor Retention & Organization Stats)

To add the **Donor Retention** report, expand the **'Metrics' branch**, and then **click** on the **'Donor Retention'** branch. This will place the report on your dashboard canvass as shown below.





Click the [Refresh] button on the Donor Retention report to display the graph.



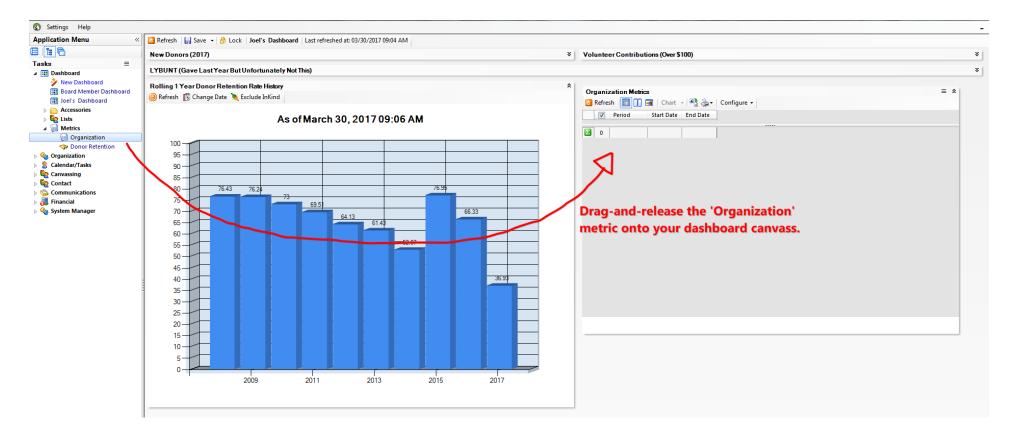
You can adjust the size and placement of the graph on the dashboard canvass, and then click [Save] in the upper-left once you're satisfied with the results.





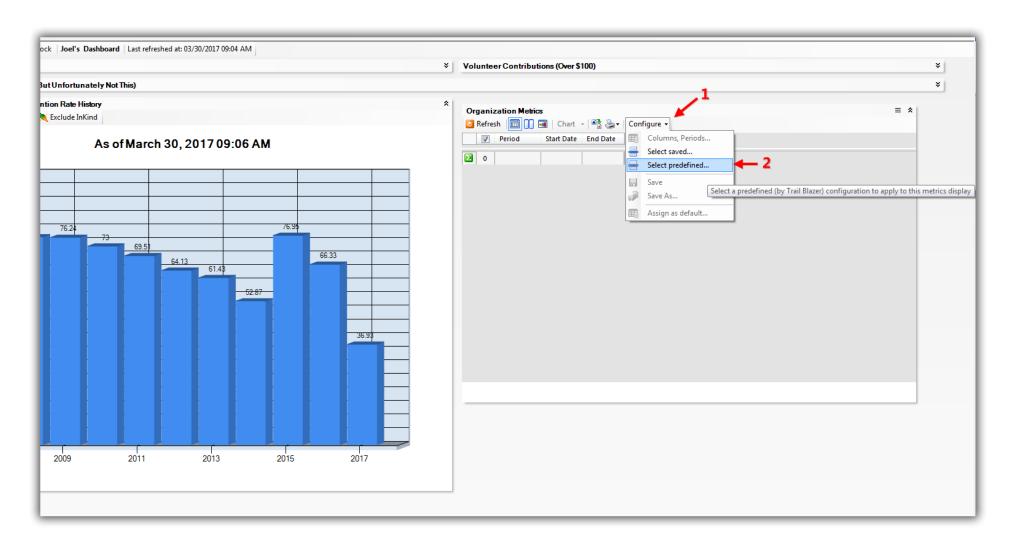


The begin adding **predefined 'Organization Metrics' click-and-drag** an instance of the **'Organization'** branch onto your dashboard canvass and release it. *My example is below.*



On your new Organization report click the [Configure] drop-down and select 'Select Predefined...'.





Make sure the **'Predefined' radio button** is selected, choose which **metric** you want to add, and then click **[Select]**. You can check the box for **'Details'** to see the **date** in which the metric was created.



In my example I started with the oldest metric that we had which was 'Contributions – Totals, Counts, Average, Yearly, Qtrly, YTD'.



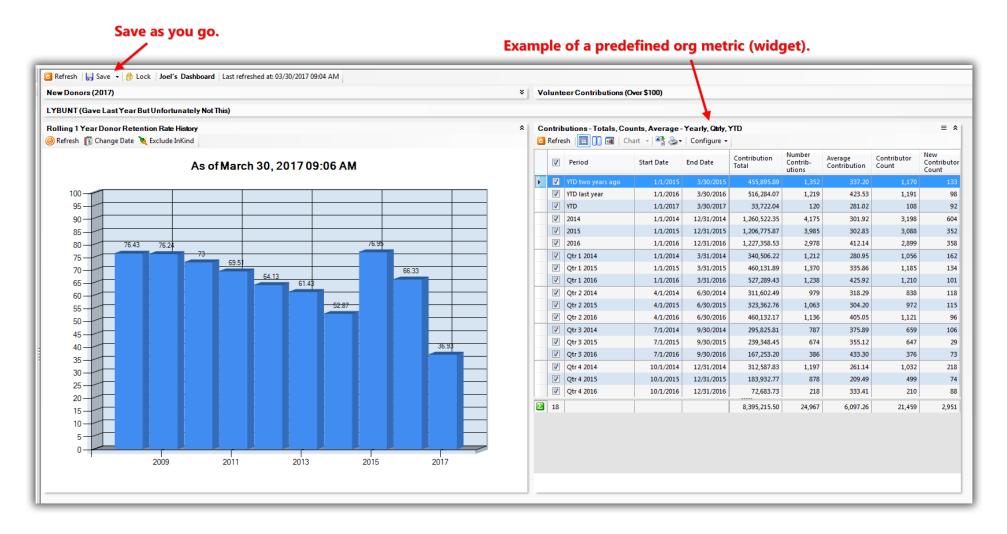
Choose from the list of predefined organization metrics.

(if you click details you can see the date that they were created)

Metric Configuration Name	Created	Usage
2016 YTD Cumulative Donations - Donors	03/29/2017	
2017 YTD Cumulative Donations - Donors	03/28/2017	
Contact Record Count	02/24/2017	
Contributions - Individuals vs All Others - Yearly	02/24/2017	
Contributions - Monthly	07/18/2016	
Contributions - Totals, Counts, Average - Quarterly	07/18/2016	1
Contributions - Totals, Counts, Average - Yearly, Qtrly, YTD	06/04/2016	1
Contributions - Yearly	07/18/2016	
Contributions/Funds	02/22/2017	
Contributor Count - Yearly	02/23/2017	
Donor Acquisition	03/06/2017	
Donor Retention	03/06/2017	
Donors - New, Lapsed - Yearly	02/24/2017	



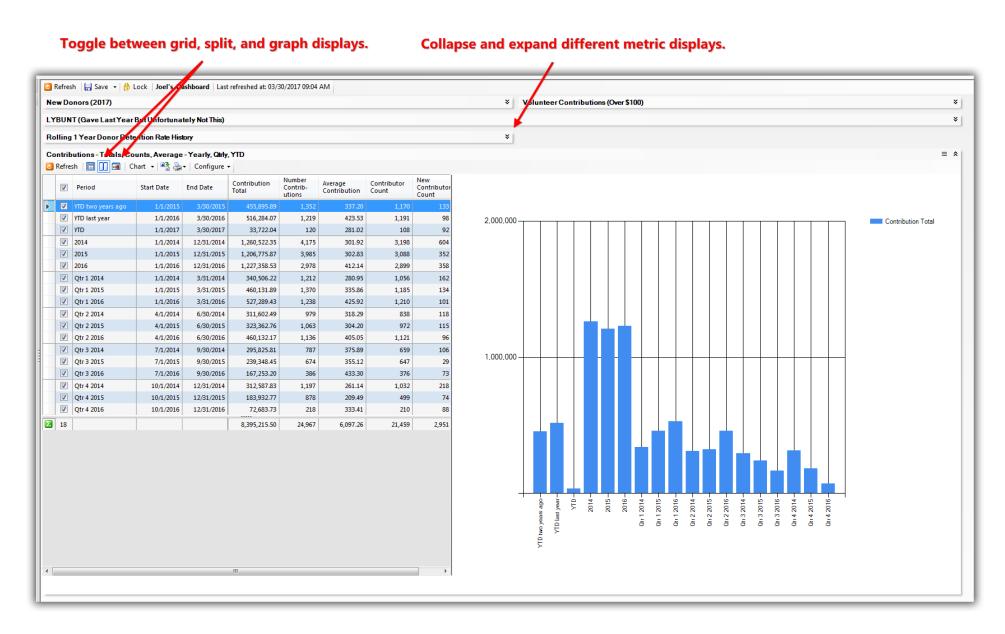
Below is my example predefined dashboard metric in a 'grid view'. Adjust the size and location and save as you go.





You can toggle the **view** of the metrics to **grid**, **split screen (grid and graph)**, and **graph.** You can also **collapse** the different widgets you put onto your dashboard by using the **collapse** button. *My example is below of a metric shown in split screen mode along with a variety of others that are collapsed*.







You can configure the metrics further, such as selecting which **graph** will display. To change the graph click on the **[Chart] drop-down** and select **'Properties...'**.



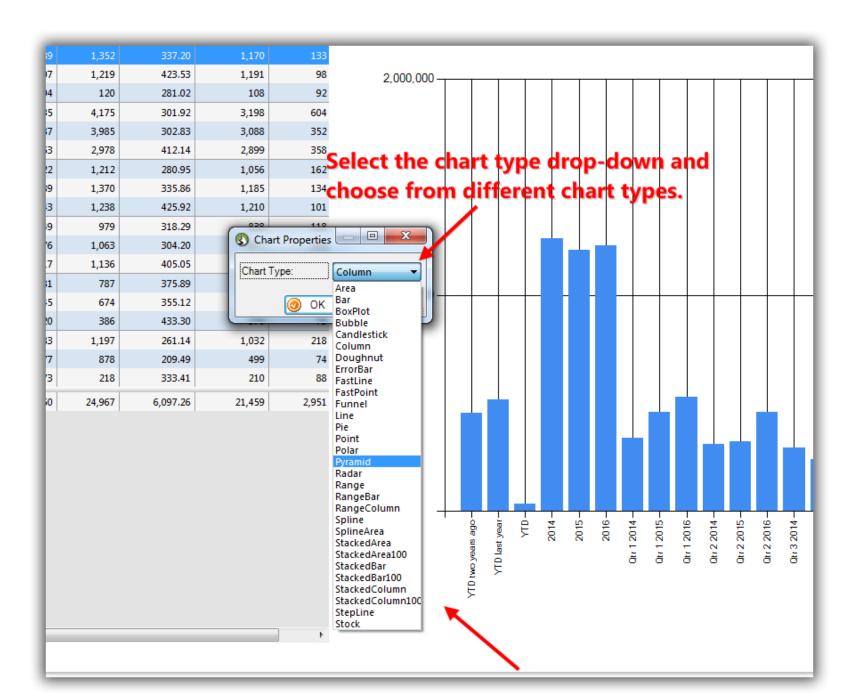
1. Configure metrics further by clicking the [Chart] drop-down and selecting from the options on the context menu. If you click the 'Properties' option you'll be able to choose from different types of graphs.

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	v	2015		/2015	12/31/2016	1,227,358.53	2,978	412.14	2,899	358									
		Qtr 1 2014		/2014	3/31/2014	340,506.22	1,212	280.95	1,055	162									
	V	Qtr 1 2015		/2015	3/31/2015	460,131.89	1,370	335.86	1,185	134									
	_	Qtr 1 2016	1/1	/2016	3/31/2016	527,289.43	1,238	425.92	1,210	101									
	1	Qtr 2 2014	4/1	/2014	6/30/2014	311,602.49	979	318.29	838	118									
	1	Qtr 2 2015	4/1	/2015	6/30/2015	323,362.76	1,063	304.20	972	115									
	1	Qtr 2 2016	4/1	/2016	6/30/2016	460,132.17	1,136	405.05	1,121	96									
	1	Qtr 3 2014	7/1	/2014	9/30/2014	295,825.81	787	375.89	659	106	1 000 000								
	v	Qtr 3 2015	7/1	/2015	9/30/2015	239,348.45	674	355.12	647	29	1,000,000	+							
	1	Qtr 3 2016	7/1	/2016	9/30/2016	167,253.20	386	433.30	376	73									
		Qtr 4 2014	10/1	/2014	12/31/2014	312,587.83	1,197	261.14	1,032	218									
		Qtr 4 2015		/2015	12/31/2015	183,932.77	878	209.49	499	74									
	1	Qtr 4 2016	10/1	/2016	12/31/2016	72,683.73	218	333.41	210	88									
Σ	18					8,395,215.50	24,967	6,097.26	21,459	2,951									



Select which **chart/graph** you want from the drop-down menu. *In my example I selected the Pyramid graph.*







You can also swap between the different preconfigured 'chart' displays by clicking directly on the [Chart] button as shown below.

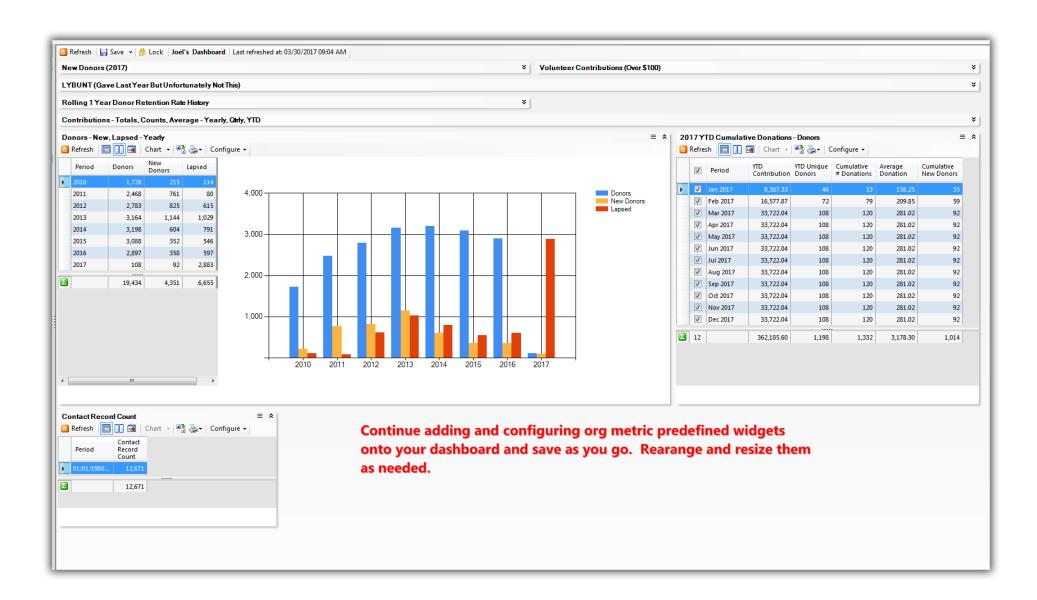


If you click the [Chart] button you can toggle through different types of stats for the particular org metric you selected. Example of a different type of graph for an org metric. 🙋 Refresh 🛛 🔚 Save 👻 😚 Lock 🛛 Joel's Dashbourd 🛛 Last refreshed at: 03/30/2017 09:04 AM New Donors (2017) Volumeer Contributions (Over \$100) × LYBUNT (Gave Last Year But Unfortunately Not This) × Rolling 1 Year Donor Retention Rate History ¥ Contributions - Totals, Coun Average - Yearly, Qtrly, YTD ≡ * 🙆 Refresh | 🥅 🚺 🖪 | Chart 👻 🆓 🧼 - | Configure -Number New Contribution Average Contributor 1 Period Start Date End Date Contrib-Contributo Contribution Total Count utions Count 🕨 📝 🛛 YTD two years ag VTD last year 1/1/2016 3/30/2016 516 284.07 1 219 423.53 1 1 9 1 98 Qtr 4 2016 VTD Qtr 4 2015 1/1/2017 3/30/2017 33,722.04 120 281.02 108 92 Qtr 4 2014 2014 1/1/2014 12/31/2014 1,260,522.35 4,175 301.92 3,198 604 Qtr 3 2016 Qtr 3 2015 2015 1/1/2015 12/31/2015 1 206 775.87 3,985 302.83 3 088 352 Qtr 3 2014 2016 1/1/2016 12/31/2016 1,227,358.53 2,978 412.14 2,899 358 Qtr 2 2016 V Qtr 1 2014 Qtr 2 2015 162 1/1/2014 3/31/2014 340,506.22 1.212 280.95 1.056 Qtr 2 2014 Qtr 1 2016 V Qtr 1 2015 1/1/2015 3/31/2015 460,131.89 1,370 335.86 1,185 134 Qtr 1 2015 V Qtr 1 2016 1/1/2016 3/31/2016 527,289.43 1,238 425.92 1,210 101 Qtr 1 2014 118 V Qtr 2 2014 4/1/2014 6/30/2014 311.602.49 979 318.29 838 2016 2015 V Qtr 2 2015 4/1/2015 6/30/2015 323,362.76 1,063 304.20 972 115 2014 V Qtr 2 2016 96 4/1/2016 6/30/2016 460,132.17 1 1 3 6 405.05 1,121 YTD YTD last year V Qtr 3 2014 7/1/2014 9/30/2014 295,825.81 787 375.89 659 106 YTD two years ago V Otr 3 2015 7/1/2015 9/30/2015 239,348.45 674 355.12 647 29 V Qtr 3 2016 73 7/1/2016 9/30/2016 167,253.20 386 433.30 376 V Qtr 4 2014 10/1/2014 12/31/2014 312,587.83 1,197 261.14 1,032 218 V Qtr 4 2015 74 10/1/2015 12/31/2015 183.932.77 878 209.49 499 V Qtr 4 2016 10/1/2016 12/31/2016 72,683.73 218 333.41 210 88 2 18 2 951 8.395.215.50 24,967 6.097.26 21.459



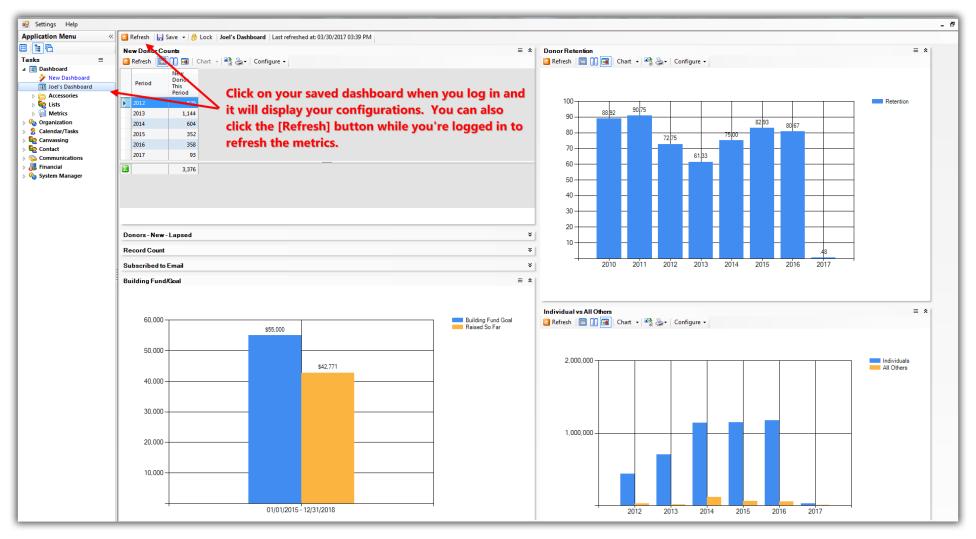
Continue dragging the different **organization** metrics onto your dashboard canvass, configure them as desired, modify the height/width, and click **[Save]** as you go. *My finished example is below.*







The next time you **log into** your database you can **click** on your **saved dashboard(s)** under the **Application** menu and your metrics will refresh. You can also click the **[Refresh]** button periodically while you're logged in. *My example is below.*





The **related resources** below link to a variety of other useful videos and articles related to this topic. Let us know if you can't figure out how to build a specific dashboard report or if you have suggestions for others we should provide out of the box.



- YouTube Channel
- Knowledge Base Articles

- 3rd Party Resources



Related Resources

Article: Creating Formats Article: Creating Formats for Custom Views and Editing of Your Data Article: Add Attributes, Attribute Dates, and Attribute Notes to the Grid by Formatting them in as Columns Article: How to Create a Year-by-Year Giving History Report Using Filtered Contribution Columns in the Grid – Primarily for Nonprofits Article: Creating and Saving Default Formats for Reporting with the Grid **Article:** Querying by Email Article: Delete Saved Search Queries Article: Saved Searches – Favorites Article: SQL Wildcards Article: Save and Load a Search Query as a Favorite Article: What Donors Have Increased Giving History Over Last Year Article: Advanced Queries – the SQL Tab Article: How to Create a Donor LYBUNT Search Query (Donors Who Gave Last Year But Unfortunately Not This Year) and How to Save and Load it as a Search Favorite Video: Reporting 102 – Quick Reports and Export Video: Filter Using New Date Controls Video: Reporting 105 – Pivots – summary reporting Video: Attributes - Add attribute dates and notes to your lists Video: Reporting 104 – Joined tables Video: Reporting 103 – Format with various contribution columns Video: Filtered Contribution Columns in Format Video: Favorite – Update and Delete Favorite Video: Favorites Deleting Saved Queries



Video: <u>Getting Started 104 – Queries with wildcards</u> Video: <u>Getting Started 102 – Beginning Queries</u>

Trail Blazer Live Support

- **C** Phone: 1-866-909-8700
- Brail: support@trailblz.com
- Facebook: https://www.facebook.com/pages/Trail-Blazer-Software/64872951180
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* As a policy we require that you have taken our intro training class before calling or emailing our live support team.

<u>*Click here*</u> to view our calendar for upcoming classes and events. Feel free to sign up other members on your team for the same training.

* After registering you'll receive a confirmation email with the instructions for how to log into the <u>GoToMeeting</u> session where we host our live interactive trainings.

* This service *is* included in your contract.